Getting Started

Thank you for purchasing the Veo Capture 1300 Digital Camera. Your new camera is designed to be extremely easy and fun to use.

Please take a few minutes to read this User's Guide. It covers basic operations of your camera and offers helpful tips for enjoying your camera for years to come.

The Veo Capture 1300 Digital Camera can be used as a digital still camera or a Personal Computer based Internet web camera.

Here are a few examples of the things you can do with your camera:

- Take digital pictures.
- Transfer digital pictures to your computer for editing and enhancing.
- Email digital pictures to family and friends.
- Videoconference with friends and family over the Internet.

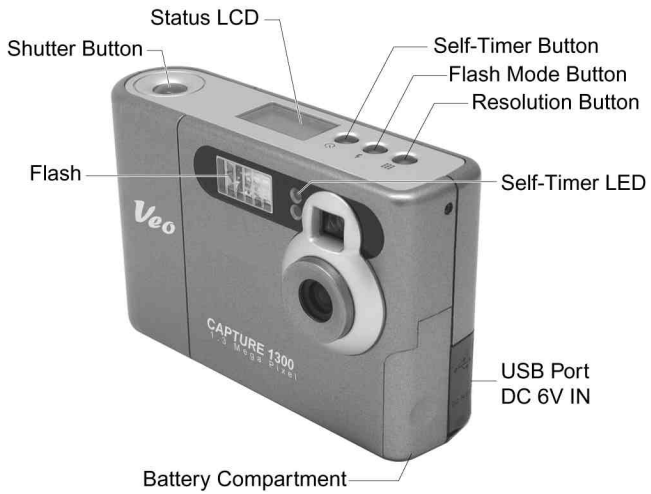
Veo Capture 1300 Digital Camera Kit Contents

Your Veo Capture 1300 Digital Camera Kit includes the following items:

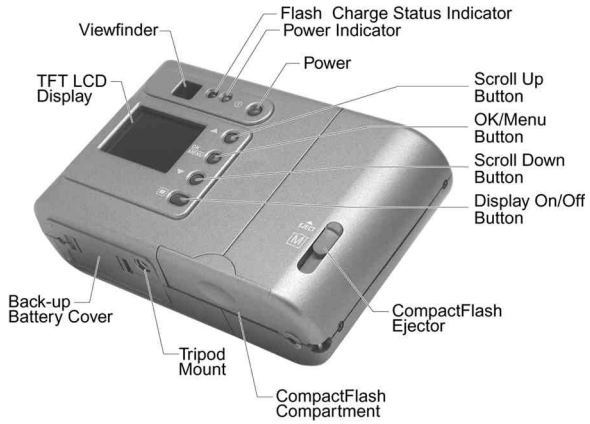
- Veo Capture 1300 Digital Camera
- Wrist Strap
- User’s Guide
- Camera Software Suite CD-ROM
- USB Cable
- 4 Energizer® Alkaline AA batteries
- Back-Up Battery

Camera Features and Functions

Front of the camera



Back of the camera

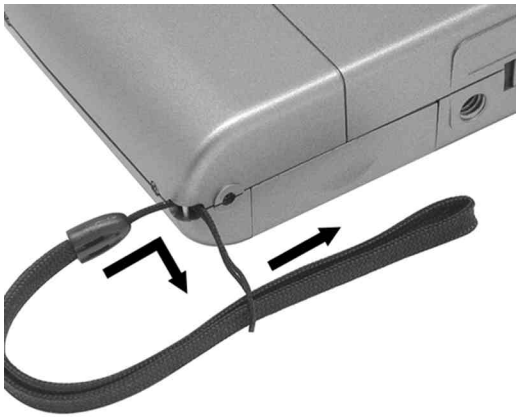


Minimum System Requirements

- Intel® Pentium® or AMD® K6 with 300 MHz or better
- Microsoft Windows 98/98SE/Me/2000/XP
- 32 MB RAM or better
- 280 MB available hard drive space
- CD-ROM drive
- Available USB port
- Display adapter capable of 800x600 in 16 bit color
- Standard microphone for sending video mail and videoconferencing messages. (Microphone not included)
- Internet connection (required for sending email)
- Internet browser application (Microsoft Internet Explorer/AOL
- Email program

Attaching the Wrist Strap

Attach the wrist strap as shown below.



Batteries

AA Battery Installation

Insert 4 AA Batteries as shown below. Make sure the **POWER is TURNED OFF** before inserting the batteries if you are replacing the old batteries with new batteries.

1. Slide and open the battery door located on the side of the camera.

2. Insert the batteries as indicated in the illustration.

Close the battery door by sliding it in until it locks.

Note: Replace all four batteries at the same time. Do not mix old and new batteries or batteries of different type. We strongly recommend the use of Energizer® Rechargeable™ NiMH AA batteries.

Back-Up Battery

Your camera comes with one 3 volt back-up battery (model 3V CR2032). If the main AA batteries lose power or are removed from the camera, the back-up battery maintains any images that are stored in the camera's internal memory.

Note: Always replace the camera's AA batteries when the LCD Status indicator indicates low batteries. Doing so will ensure that you are not draining power from the back-up battery.

The internal memory will be cleared if both the back-up and main AA batteries are removed.

Back-Up Battery Installation and Removal

The back-up battery compartment is located on the bottom of the camera. To gain access to the compartment, squeeze the spring tabs on both sides of the cradle and pull the cradle out of the compartment.

Back-Up Battery Installation and Removal - continued

Position the back-up battery in the cradle per the illustration below, taking care to make sure the (+) mark on the battery is facing up, toward the lens of the camera. Gently push the cradle back into the camera until end tabs snap into place.

Note: If the back-up battery charge is low or no back-up battery is in the camera , the bbL symbol will appear in the LCD screen for a few seconds when the camera is first turned on. The camera will not allow you to take pictures without a CompactFlash card installed if the back-up battery is low. Pictures must be taken on a CompactFlash card if the back-up battery is low or not installed.

CompactFlash Card

Inserting a CompactFlash Card in your Camera

Your camera includes 8 MB of internal memory for picture storage. For additional memory, insert either a CompactFlash Type I or CompactFlash Type II memory card (not included) in the CompactFlash compartment as shown in the illustration below.

Insert the CompactFlash card with the front facing up.

Note: Make sure your camera is turned OFF before inserting a CompactFlash card. Your camera can accept either CompactFlash Type I or CompactFlash Type II memory cards.

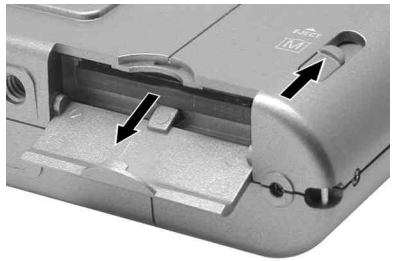
Ejecting a CompactFlash Card from your Camera

1. Turn camera power off.

2. Open the card compartment cover.

3. Gently push the EJECT slider.

4. Remove the card from the compartment and close the cover.



Note: Make sure the camera's power is turned off before removing a CompactFlash card. Your camera or pictures inside your camera may be damaged if you do not follow these instructions.

Camera Internal Memory vs. CompactFlash Card

The Veo Capture 1300 Digital Camera automatically stores pictures in internal memory when no CompactFlash card is inserted into the camera. Pictures will be stored on the card if a CompactFlash card is inserted. If there are pictures stored in the internal memory of the camera and a CompactFlash card is inserted in the camera, the camera checks to see if there is enough memory space available on the card to accept all the pictures in the internal memory. If there is space available on the card, a message appears on the LCD screen asking if the pictures in internal memory should be moved to the card. Select **YES** to move the pictures to the card. Select **NO** to keep the pictures in the camera's internal memory.

Note: You cannot view internal memory when a CompactFlash Card is inserted.

Camera Internal Memory vs. CompactFlash Card - continued

If you attempt to take a picture when there is no space available in the camera's internal memory or the CompactFlash card, the camera will beep 3 times to indicate that the camera's memory is full. You need to either delete images from the camera's memory or transfer pictures to your computer in order to take additional pictures.

To delete pictures from the CompactFlash card, make sure the CompactFlash card is in the camera, otherwise, the pictures stored in the camera's internal memory will be deleted.

Note: It may be necessary to format your CompactFlash card if it is a new card or has not been used before with this camera. Please see the following page for details.

Formatting CompactFlash Cards

If you have a new CompactFlash card or if you plan to use a CompactFlash card that has been used in another camera, you may need to format the card for use in your Veo Capture 1300 Digital Camera.

Note: Formatting a CompactFlash card will erase any existing information on the card, including files from other cameras or devices. Be sure to transfer important data to your computer or other storage device before formatting the card.

Follow these directions to format your card:

1. Turn the camera power **OFF**.
2. Insert the CompactFlash card.
3. Turn the camera power **ON**.

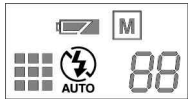
Instructions continued on next page.

Formatting CompactFlash Cards - Continued

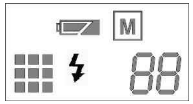
4. Press the **OK/MENU** button to turn on the color LCD screen. The **SETUP MENU** will be highlighted.
5. Press the **OK/MENU** button again to display the **SETUP** Menu.
6. Use the Scroll Down button and highlight **FORMAT CF**.
7. Press the **OK/MENU** button again. A warning message will appear on the screen.
8. Select **CONTINUE** to format your CompactFlash card or select **CANCEL** to decline to format the card.

Note: Never turn off the camera when formatting is in progress. Doing so can damage your camera.

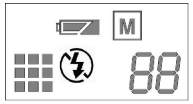
Flash Mode Settings



Auto



On

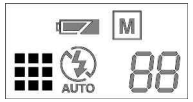


Off

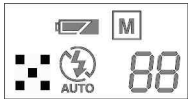
Use the flash mode button to select the flash mode. Use **AUTO** mode to let the camera decide if the flash is needed. Use **ON** mode to force the flash to always fire. **ON** mode can help if there are shadows on your subject. **OFF** mode forces the flash to never fire and is recommended when shooting through a window or when flash photography is prohibited.

Resolution Settings

To select image resolution, press the resolution button on the top of the camera.



1.3 Mega Pixel

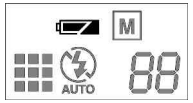


VGA

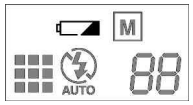
Use the resolution button to switch between 1.3 Mega Pixel and VGA image mode.

Note: Resolution affects image size and file size. Use 1.3 Mega Pixel for printing anything larger than 3” x 5”. Use VGA to get more pictures and for email and web sites.

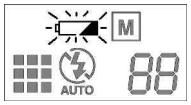
Battery Status



Full



Low



Empty (Blinking)

The battery icon on the status display indicates remaining battery charge.

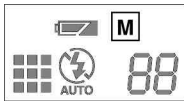
Full - the batteries have enough charge for all functions.

Low - the batteries are getting weak. **Note:** the color LCD will be disabled when the batteries reach the low condition. If you press the Display On button, you will hear three quick beeps and the display will remain off.

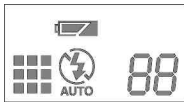
Empty - the batteries are too weak to power the camera. You can no longer take any pictures although the green power indicator and the status LCD remain on.

Note: Use of Energizer® Rechargeable™ NiMH AA batteries is highly recommended.

CompactFlash Card Status



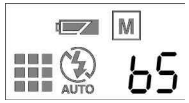
Card Inserted



No Card

The CompactFlash card icon, on the status LCD, indicates whether a CompactFlash card has been properly inserted into the camera. Please check that this icon is present after inserting your card. This will let you know that the card has been fully inserted and the camera can read the card.

Remaining Picture Counter



The remaining picture counter *estimates* the remaining photos based on the remaining memory and your current settings for resolution and quality. This number reflects the space available on your CompactFlash card if it is inserted. Otherwise it reflects the remaining internal memory.

The remaining picture count must be estimated because pictures take varying amounts of memory to store based on the complexity of the scene. The counter will show **0** when memory is full.

If you try to take another picture, the camera makes three quick beeps and displays **FUL** in the counter. You must transfer some pictures to your PC, delete some pictures, or insert another CompactFlash card to continue taking pictures.

Color LCD Menus

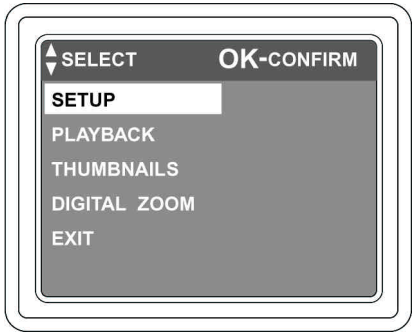
To see an image in the color LCD, press the LCD Display On/Off button on the back of the camera, or press **OK/MENU** to go directly to the main menu.

Color LCD off

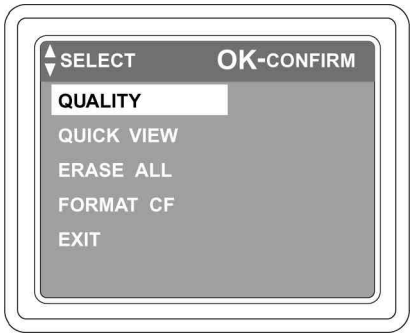
Color LCD on

Setup - Quality

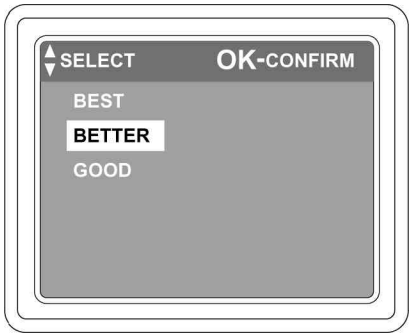
Setup



Sets the quality of the photos. The value selected remains the default until the setting is changed again.



Setup - Quality - continued



BEST: Lowest compression. Highest image quality with largest file size. Best print quality.

BETTER: (initial default): Moderate compression.

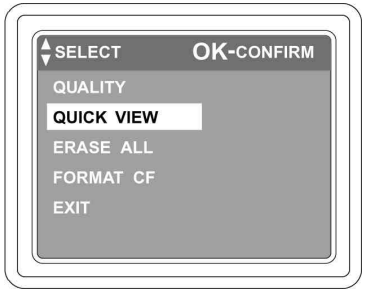
GOOD: Highest compression. Lowest image quality with smallest file size. Suitable for web or email.

Note: For best quality prints, set quality mode to **BEST** and set resolution to 1.3 Mega Pixel mode.

Setup - Quick View

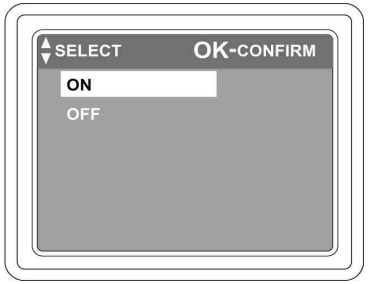
Displays the photo you have just taken on the color LCD and gives you a chance to delete the photo.

Quick View



ON: Quick View ON

OFF: (default) to conserve battery power.

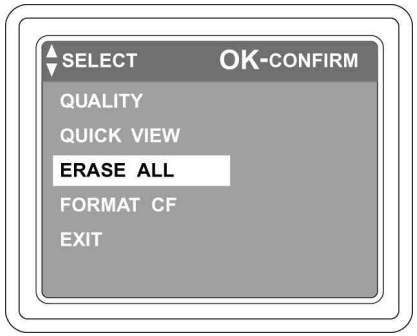


Setup - Quick View - continued

When Quick View is ON, taking a picture will give you the option to cancel saving a picture.

Press **Menu/OK** to cancel saving the picture. The picture will be automatically saved after a short interval of time has passed without pressing the **Menu/OK.**

Setup - Erase All



Select **ERASE ALL** to erase all the pictures stored either inside the CompactFlash Card or the internal memory.

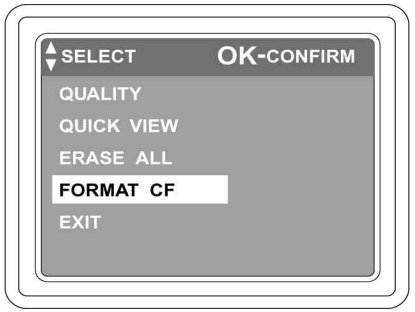
To delete photos from the CompactFlash Card, make sure the CompactFlash card is in the camera.

To delete photos from internal memory, remove your CompactFlash Card.

Setup - Format CF

Formats or reformats a CompactFlash Card.

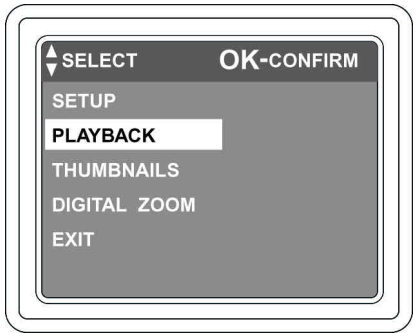
Format CF



CANCEL: (default) Cancel formatting.

CONTINUE: Formats the CompactFlash Card and removes all files from it.

Playback

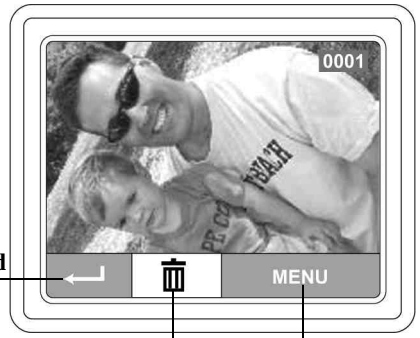


Select **PLAYBACK** to view photos that are stored in the camera. Selecting the **PLAYBACK** command displays the last photo taken on the color LCD. Press the Scroll Up button to scroll forward and press the Scroll Down button to scroll backward through your photos.

Playback - continued

Press **OK/MENU** to bring up the menu bar.

Use the Scroll Up button to scroll right to left and use the Scroll Down button to scroll left to right.



To turn off menu bar and continue scrolling through thumbnails

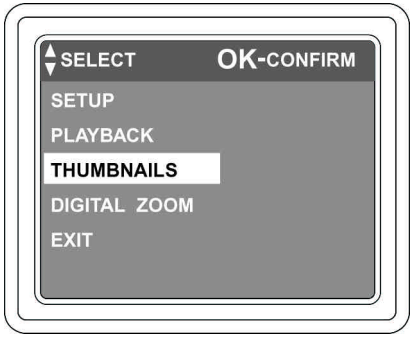
To delete the selected picture

Back To Main Menu

Note: With a CompactFlash card inserted, you can only view the pictures on the card. To view pictures stored in internal memory, please remove the card.

Thumbnails

Thumbnails

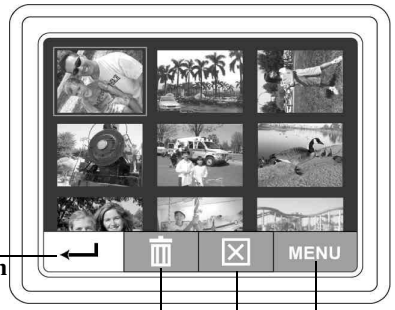


Thumbnails display nine photos at a time on the color LCD. Use the LCD Scroll Up and Down buttons to select a thumbnail.

Thumbnails - continued

Press **OK/MENU** to bring up the menu bar.

Use the Scroll Up button to scroll right to left and use the Scroll Down button to scroll left to right.



To turn off menu bar and continue scrolling through thumbnails

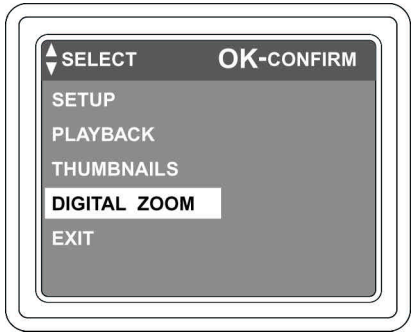
To erase the selected image

To enlarge the selected image

Back To Main Menu

Digital Zoom

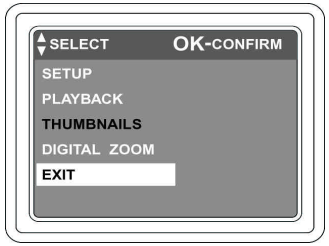
Digital Zoom allows you to enlarge the image 2x the normal size.



Note: Digital zoom applies to every photo if enabled until you disable the digital zoom function.

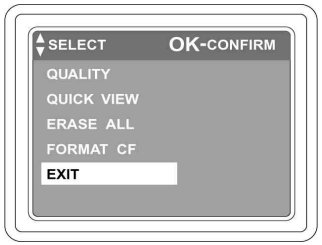
Note: Images will automatically be captured in VGA resolution when the digital zoom is active.

Exiting from the Main or Setup Menu



Main

or



Setup

Exiting from either the **Main** or **Setup** Menu will return to either **Live Preview** or **OFF** depending on how you entered menu mode.

Taking Pictures

1. Turn on the camera by pressing the Power button. The green power status light on the back of the camera will light up. If the green power status light is not lit, check to make sure the batteries are properly oriented. Also make sure the batteries are new or have enough power.

2. Frame your subject(s) in the viewfinder or use the color LCD. To see an image in the color LCD, press the LCD Display On/Off button on the back of the camera. The LCD allows more accurate framing of the subject than the viewfinder, but utilizes more battery power.

3. Hold the camera steady. Press and hold the shutter button until the camera beeps. The camera decreases the picture counter in the LCD status display by one.

Note: The picture counter may not always decrease with every picture. This is because every picture uses a different amount of memory and the remaining pictures must be estimated.

Tips for Taking Great Pictures

Indoor pictures are best taken in an evenly lit room (no extremes of light and dark in the picture). Use the flash when there is not enough light. Frame your subject 3 to 7 feet away.

When taking outdoor photos, always make sure the sun or other light source is behind the person taking the picture, and not beside or behind your subject(s). Frame your subject at least 3 feet away.

Camera-to-Computer Connection

Caution: It is important to install your camera software before connecting the cable. Please insert your Veo Capture 1300 Digital Camera CD-ROM into the CD-ROM drive of your computer and follow the instructions on the screen to complete the installation.

1. Turn on the camera.

2. Connect the USB cable to any available USB port on your computer.

3. Connect the other end of the cable to the camera as shown below.

Note: When the USB cable is connected to the computer, all buttons on the camera are disabled, except the power on/off button.

Optional AC Power Adapter

Your camera can be used with an optional AC power adapter. Plug in the adapter cord as shown in the illustration below.

Note: The AC power adapter is not included in your Veo Capture 1300 Digital Camera Kit. To order the adapter, please contact us at the web page or phone number below.

http://www.veoproducts.com/purchase.htm

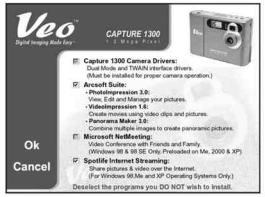
or (408) 474-0494 Monday through Friday from 8:30 a.m. to 5:30 p.m. Pacific Time.

Important: Always turn your camera off before unplugging it. SDRAM image loss can result from unplugging the camera without first turning it off.

Installing the Veo Capture 1300 Software

1. Insert the Veo Capture 1300 CD-ROM into the CD-ROM drive of your computer.

2. The following installation screen will appear. Click **Install** to begin the software installation. If the following screen does not appear, click on **Start->Run** and type in: **D:\veoautorun.exe** (D:\ refers to the letter of your CD-ROM drive, however, you may need to change the drive letter if your CD-ROM drive is located as another drive letter). Click **OK** to start the installation screen.



3. Click **OK** to begin the software installation. All the software will be installed unless they are unchecked.

Note: The Veo Capture 1300 Camera Drivers must be installed and cannot be unchecked.

Starting the Veo Capture 1300 Software

1. Double-click on the Veo Capture 1300 icon located on your desktop to start the software. You may also start the software by clicking on Start->Programs->Veo Capture 1300.

2. The Veo Capture 1300 screen will appear with various activities you can accomplish with your camera.

Download & Manage Pictures -
launch ArcSoft PhotoImpression 3.0 to download your pictures.

Make Panoramic Pictures - launch ArcSoft Panorama Maker 3.0 to create panoramic pictures.

Broadcast Internet Video - launch SpotLife to broadcast your video.

Video Messaging - launch Microsoft NetMeeting to videoconference.

Create Videos - launch ArcSoft VideoImpression 1.6 to create videos.

Download & Manage Pictures - ArcSoft PhotoImpressionô 3.0

Welcome to PhotoImpression 3.0

ArcSoft PhotoImpression 3.0 is an easy-to-use image-editing program specifically designed for general consumers. The program enables you to edit, retouch, enhance or add special effects to digital images with point-n-click simplicity. It also offers a great variety of project templates for creating greeting cards and calendars, plus a lot more.

Getting Started with PhotoImpression 3.0

1. Double-click on the Veo Capture 1300 icon located on your desktop.

2. Click **Download & Manage Pictures** to launch ArcSoft PhotoImpression 3.0.

ArcSoft PhotoImpression 3.0 - continued

Downloading pictures from your Veo Capture 1300 Camera

PhotoImpression accepts images acquired via standard TWAIN devices and can be used to download pictures from your Veo Capture 1300 Camera. To download pictures from your camera, follow the steps below:

1. Click the **Get Photo** button on the Main Screen and select **Camera/ Scanner**. A list of your TWAIN devices will appear.

2. Under **Select Source**, select "**Veo Capture 1300 Camera**" from the choices on the list.

3. Under **Select Album**, select **[New]** to create a new Album.

4. Click the **Acquire** button to display the "**Veo Capture 1300 Camera**" TWAIN window.

5. Click the **Get Pictures** button to download your pictures.

6. Click the **Submit All** button to save your pictures to the Album.

ArcSoft PhotoImpression 3.0 - continued

Emailing your pictures

If your email program is MAPI-compliant, you can use PhotoImpression to open a new email message and automatically attach the current image to it.

1. Click on **Get Photo** on the Main Screen and select **Album**.

2. Select the Album that your picture is currently saved in and then double-click on the picture to select the picture.

3. The picture you selected will appear in the center of PhotoImpression.

4. Click on **Save** and then select **Email**.

5. Select the image size that you want to send. Click the **Send** button to send your email.

ArcSoft PhotoImpression 3.0 - continued

Emailing your pictures - continued

6. If you are using America Online, select **AOL email**. If you are using any other email program that is MAPI-compliant, select **Other MAPI compliant email**. Finally, click **OK** to start your email program which will send off the email with the picture attached.

Note: If your email program is not MAPI-compliant or if MAPI is not enabled on your Computer, you will not be able to use this function. You can use the “Insert” or “Attach” function in your email program to manually attach the image for inclusion in an email. Contact your email provider for further assistance with sending file attachments.

Make Panoramic Pictures - ArcSoft Panorama Maker 3.0

Welcome to ArcSoft Panorama Maker 3.0

ArcSoft Panorama Maker 3.0 is an easy-to-use image entertainment program that seamlessly combines multiple photos into a single panoramic picture. It enables you to create eye-catching, large-format panoramas with point-and-click simplicity. You can also view your panoramas from different perspectives.

Getting Started with Panorama Maker 3.0

1. Double-click on the Veo Capture 1300 icon located on your desktop.

2. Click **Make Panoramic Pictures** to launch ArcSoft Panorama Maker 3.0

Create Videos - ArcSoft VideoImpressionÔ 1.6

Welcome to ArcSoft VideoImpression 1.6

ArcSoft VideoImpression 1.6 is an easy-to-use video and image editing software program. The program enables you to create and edit new videos using existing video and image files - making desktop video presentations for home, business, and the web.

Getting Started with VideoImpression 1.6

1. Double-click on the Veo Capture 1300 icon located on your desktop.

2. Click **Create Videos** to launch Arcsoft VideoImpression 1.6.

ArcSoft - Getting Help

ArcSoft PhotoImpression, Panorama Maker, and VideoImpression provide extensive online help. If you need more information or instructions on how to use a specific feature or tool, click the Help (?) button in the upper right-hand corner within the specific program.

Technical Support:

Phone: 510-440-9901

Fax: 510-440-1270

Email: support@arcsoft.com

Websites:

www.arcsoft.com

www.photoisland.com

Broadcast Internet Video - SpotLife

Spotlife.com offers a showcase destination site for users with a full suite of personal video services including live videos, recorded video, updating webcams and digital pictures.

Getting Started with SpotLife

1. Double-click on the Veo Capture 1300 icon located on your desktop.

2. Click **Broadcast Internet Video** to launch SpotLife.

Getting Help

SpotLife provides extensive online help. If you need more information or instructions on how to use a specific feature or tool, visit Spotlife's websites at **http://www.spotlife.com/support**.

Microsoft Windows Messenger Guide

Microsoft Windows Messenger has been included with Microsoft Windows XP to provide the latest in point-to-point videoconferencing. To ensure that you obtain the most from your camera experience, we have compiled this brief instruction guide to help you get started. Note that this guide is provided only as a reference and is not endorsed by Microsoft.

To obtain additional assistance with Microsoft Windows Messenger beyond what is outlined in this guide, refer to the support options on Page 59.

Microsoft Windows Messenger - continued

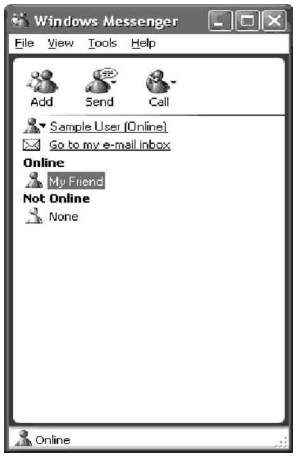
Starting Windows Messenger:

1. Click on Start->All Programs->Windows Messenger to start Windows Messenger.

2. You will be prompted with the sign in screen. Enter your e-mail address and password and then click "**OK**". For example, any address ending in @hotmail.com or @msn.com can be used.

Microsoft Windows Messenger - continued

3. Windows Messenger will sign you in.



4. The people on your contact list will appear. If you want to connect with another user for videoconferencing, you will need to add them to your contact list, using the “Add” button. Follow the rest of the directions in Windows Messenger to add your friends or family to your contact list.

Microsoft Windows Messenger - continued

Using Windows Messenger For Videoconferencing:

Double-click on the person's name that you would like to connect with. A conversation window will appear where you can do the following:

Start camera	Turn on your camera for videoconferencing
Start talking	Use your microphone to talk to another person
Send a file	Transfer a file to another person
Text messages	Type text messages to another person

Microsoft Windows Messenger - continued

Starting Your Camera:

Make sure that no other program is using your camera. If you have any other PC Camera or videoconferencing software that is already in use, make sure to close these programs first. To turn your camera on, click the "**Start Camera**" button. The text message window will also display the message, "You have asked to have a video and voice conversation. Please wait for a response or Cancel (Alt+Q) the pending invitation."

The other person who sent the invitation to join the video and voice conversation will see the screen shown on the next page, with the message: "I would like to have a video and voice conversation with you. Do you want to Accept (Alt+T) or Decline (Alt+D) the invitation?"

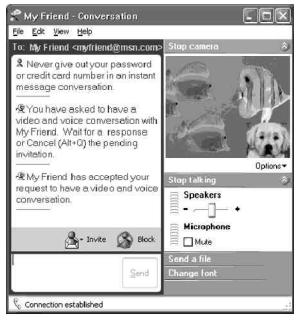
Microsoft Windows Messenger - continued

Starting Your Camera - continued

The other person has a choice of clicking “Accept” or “Decline” to begin the video and voice conversation.

Once connected to the other person, your screen will appear similar to the image pictured. The other person’s video will appear in the large video window, while your own video will appear in the lower right corner as a Picture-in-Picture window.

If you have a soundcard and microphone, the options for voice will also be available. You have the options to adjust your speaker volume or mute the microphone.



Video Messaging - Microsoft NetMeeting

Microsoft NetMeeting has been included with your camera to provide videoconferencing capabilities. As one of the most widely distributed and versatile videoconferencing applications on the market, you will be able to communicate with friends and family through Microsoft NetMeeting.

To ensure that you obtain the most from your camera experience, we have compiled this brief instruction guide to help you get started. Note that this guide is provided only as a reference and is not endorsed by Microsoft.

To obtain additional assistance with Microsoft NetMeeting beyond what is outlined in this guide, refer to the support options on Page 59.

Microsoft Netmeeting - continued

Starting Microsoft NetMeeting

IMPORTANT: Make sure any other video camera applications are closed before starting Microsoft NetMeeting.

1) Look for the NetMeeting icon on your desktop or Quick Launch bar and then double-click on it to start Microsoft NetMeeting.

2) Microsoft NetMeeting will start and you will see a window similar to the one shown below:

Microsoft Netmeeting - continued

How to use Microsoft NetMeeting - continued

3) Turn your camera on by clicking the Play/Pause button to initiate the video stream. Adjust the camera angle and focus to ensure a clear picture of you for your videoconferencing partner. These are the buttons you will use with NetMeeting:

Button	Function
	Play/Pause your video.
	Picture-in-Picture (Only available when connected to another user)
	Adjust microphone and speaker volume
	Place a call
	End a call

Advanced Buttons	Advanced Functions
	These are advanced features which include: Sharing a Program, Chat, Whiteboard, and File Transfer. Please refer to the NetMeeting webpage for more details and assistance with these features.

Microsoft Netmeeting - continued

Connecting to another NetMeeting user

There are a few methods to connect to another user who is using NetMeeting.

Connecting via MSN Messenger

Connecting to another NetMeeting user is easy via the MSN Messenger service, simply download and install MSN Messenger from Microsoft at **http://messenger.msn.com**. Directions for installing and setting up MSN Messenger will be shown on the MSN Messenger webpage or can be accessed in the MSN Messenger program by clicking on **Help->help Topics**.

With MSN Messenger, you can send instant messages to your friends and family if they are online and even invite them to start NetMeeting.

Microsoft Netmeeting - continued

Connecting using an IP address:

To have a direct connection with another user, you must first obtain an IP address . IP addresses for most dial-up connections will change every time you log on to the Internet. For this reason, you must get the IP address from the person you are trying to contact each time. You can also determine your IP address and then send it to the other person who will use NetMeeting to call you.

To obtain your IP address, first connect to your Internet Service Provider. Start NetMeeting and then click on Help->About Windows NetMeeting. You can see your IP address here (as shown).

You can send your IP address to the person who you are calling or they can send you their IP address by e-mail or through an Instant Messaging application such as MSN Messenger.

To connect to a person using their IP address, press the "**Place a Call**" button (Telephone icon). Enter the other person's IP address and press **Call** to place the call.

Microsoft Windows Messenger and NetMeeting - Support and Resources

This guide has been intended to provide a brief introduction to Windows Messenger and NetMeeting. For more in-depth questions or to obtain technical support for Microsoft Windows Messenger or NetMeeting, please refer to the information listed below. The resources listed below are third-party sources and are neither endorsed nor supported by the camera manufacturer and have been provided only as a reference.

Phone: (800) 936-5700 [Toll Call/No charge support*]
(425) 635-7123 [Toll Free/Pay per incident*]

* Check Microsoft's Product Support page for more details at http://www.microsoft.com/support.

Online

Microsoft NetMeeting: http://www.microsoft.com/windows/netmeeting
Windows and MSN Messenger: http://messenger.msn.com
The Windows NetMeeting Zone: http://www.netmeet.net
Meeting by Wire: http://www.meetingbywire.com

FAQ

1. How many Pictures can the camera store?

The number of pictures that the camera can store depends on the complexity of the pictures and the memory card. It also depends on your quality and resolution settings.

2. What type of memory card does the camera use?

The camera utilizes only CompactFlash cards. We recommend CompactFlash cards that carry the CompactFlash Association Logo.

CompactFlash™

3. What are the recommended sizes for printing pictures?

-VGA: 3” x 5”

- 1.3 Mega Pixel: 5” x 7”

4. What is the maximum MB size CompactFlash card the camera can use?

Up to 128 MB Type I or Type II CompactFlash cards can be used with the camera.

5. Where can I obtain a replacement USB cable or Software Suite CD-ROM for my camera?

For a nominal fee, you can purchase a replacement cable or CD-ROM by contacting our support team via email or phone. AC power adapters can also be purchased by contacting us at the web page or phone number below.

http://www.veoproducts.com/purchase.htm

or (408) 474-0494 Monday through Friday from 8:30 a.m. to 5:30 p.m. Pacific Time.

6. How do I connect the camera to the computer?

The Veo Capture 1300 Digital Camera utilizes a USB connector. USB will work with Windows 98, Me, 2000, and XP. If your computer did not come equipped with a USB port, you may purchase a USB adapter card at a local computer store.

7. What batteries are recommended for use with the camera?

Energizer® Alkaline AA batteries are recommended for use with the camera. For extended use of the camera, Energizer® Rechargeable™ NiMH AA batteries are recommended.

8. What are some suggestions to conserve the batteries?

It is recommended that the color LCD be turned off whenever possible to significantly conserve battery life.

9. Cleaning the lens and LCD:

Make sure to use a soft, clean, damp cloth to clean the lens or LCD display. Do not use harsh chemicals, solvents, or other cleaners to clean the lens or LCD display, as these may damage the lens or LCD display.

Troubleshooting

Problem: The power light does not turn on.

Solution: Check to make sure the batteries are oriented properly. Also make sure the batteries are new or have enough power.

Problem: The software states the camera is not connected.

Solution: Make sure the camera cable is plugged in. Verify that the USB port on the computer is functioning properly. Check to see if the camera power is on.

Problem: Cannot use the internal memory. Pictures do not save to the internal memory.

Solution: Check to make sure the backup battery is inserted properly and has enough power. Replace the backup battery if needed.

Problem: The LCD display does not turn on.

Solution: Press the LCD Display On/Off button to turn the LCD on. If the LCD display does not turn on, the batteries may be too low. Replace the batteries with a new set.

Problem: The pictures are too dark or light.

Solution: In dark environments, make sure the flash is set to AUTO or ON. In bright environments, the flash may be set to OFF for better results.

Problem: The pictures will not download.

Solution #1:

A) Make sure that the software for the camera has been installed and properly loaded on your computer.

B) Next, check the USB cable to make sure it is properly inserted into the computer and camera.

C) Turn on the camera, making sure that the batteries are still full.

D) Click on Start->Settings->Control Panel->System->Device Manager->Universal Serial Bus Controller (Windows 98/ME) -or- Click on Start->Settings->Control Panel->System->Hardware->Device Manager->Universal Serial Bus Controller (Windows 2000/XP). Make sure that your USB Host Controller and USB Root Hub are working properly.

E) If either device is not working properly, indicated by a yellow "!" or red "X" in the Device Manager, please contact your computer manufacturer for assistance with enabling these devices. If both devices are working properly, try reinstalling the camera software and try downloading your pictures again.

Solution #2: You may also purchase a CompactFlash reader to download your pictures (available at most computer stores). A CompactFlash reader is an external device used to copy files from your CompactFlash card, similar to an external floppy drive. Remove your CompactFlash card from your camera and insert it into the CompactFlash reader. You can then drag and drop the files from your CompactFlash card to your computer.

Problem: The CompactFlash card is not detected when inserted into the camera.

Solution: Open the CompactFlash card slot and eject the card. Reinsert the card, making sure it is properly oriented and seated properly. Then turn the camera power on to see if the card was detected.

Problem: How do I e-mail my pictures taken with the Veo Capture 1300 Digital Camera?

Solution:

America Online

1) Start America Online and click on the "**Write**" icon. Fill in the Send To, Subject, and body of the message.

2) Next, click on the "**Attachments**" button in the lower left corner of the window and an Attachments window will appear. Click on the **ATTACH** button and change the folder to the location where you saved your picture(s).

3) Double click on the picture you want to attach to your e-mail (JPG format). The file should appear in the Attachments window. Click **OK**.

4) The picture is now attached to your e-mail. If you are ready to send your e-mail, press **SEND NOW**.

5) If you are not sure how to attach files with your particular e-mail program, please refer to the program documentation or contact America Online for further assistance.

Hotmail

1) Start Hotmail and log in to your Hotmail account.

2) Click on "**Compose**" and then type your e-mail message, including the "To:" and "Subject:" fields.

3) Under "**Attachments**" click on the "**Add/Edit Attachments**" button to attach your picture(s).

4) An Attachments screen will appear. Click the "**Browse**" button to select the picture (JPG format) that you want to attach.

5) Click the "**Attach**" button. This will transfer the file to your e-mail. The transfer of an attached file may require 30 seconds up to 10 minutes. Note that Hotmail can only accept files that are less than 1MB.

6) Repeat Steps 3 - 5 to attach additional files. Click the "**OK**" button to return to your message.,

7) Click the "**Send**" button to send your e-mail.

8) For any questions related to Hotmail, please contact Hotmail Support or click on the "**Help**" link on the Hotmail webpage.

Yahoo! Mail

1) Start Yahoo! Mail and log in to your Yahoo! Mail account.

2) After you are logged into your e-mail account, click on "**Compose**".

3) Type in the recipient's e-mail address and your message.

4) Under "**Attachments**" at the bottom of the page, click on "**Add/Delete Attachments**".

5) A new window will appear. In Step 1, click the "**Browse**" button and change the location to where your pictures are saved. (JPG format)

6) Once you have selected the file you want to attach, double-click on the file.

7) In Step 2, click the "**Attach**" button to transfer the file from your computer to Yahoo!

8) In Step 3, click the "**Done**" button to attach the file to your e-mail. You are now ready to send.

9) If you are ready to send the e-mail, click on the "**Send**" button to send your e-mail.

10) For any questions related to Yahoo!, please contact Yahoo! support for further assistance.

Camera Precautions

- To avoid electrical shock, do not expose the camera to any fluids. Fluids may cause damage to the camera and may cause fire and/or electrical shock. Turn the camera OFF and remove the batteries immediately if the camera is exposed to fluids.
- Do not attempt to open the camera or attempt your own repairs.

Additional Help and Resources

For detailed Technical Support, Frequently Asked Questions, and more information about the Veo Capture 1300 Digital Camera, please see our website at:

http://www.veoproducts.com/technical.htm

For Technical Support by phone, please call (408) 474-0494. Technical support hours are Monday through Friday from 8:30 a.m. to 5:30 p.m. Pacific Time.

Statement of Limited Warranty

Two Years Limited Warranty

The Veo Capture 1300 Digital Camera

The manufacturer warrants that for a period of 2 (two) years from the date of purchase that this product 1) is free from defects in materials and workmanship and 2) conforms to its specifications. If the product does not function due to manufacturer defects during the warranty period, the manufacturer, at its option , will either repair or replace this product with one that is functionally equivalent. These are your exclusive remedies under this warranty. Please call (408) 350-8403 for warranty service.

This warranty does not apply to damages caused by accident, misuse, or tampering, and excludes all consequential damages except in jurisdictions not allowing such exclusions or limitations.

Made in Taiwan.